



# WELCOME

## National restrictions from 5 November

As always, we aim to provide the best service for you whilst protecting the health of our team and you our valued customers. We have been working hard to ensure we are able to operate safely. In summary in line with COVID-19 Secure guidelines we are:

- New opening hours; Monday to Saturday 9 am until 5.30 pm and Sundays 10 am until 4 pm.
- We are offering a takeaway service. Please note food and drink must not be consumed on the premises inside or outside.
- Social distancing. To protect yourself and others around you please keep 2m apart at all times. These must be adhered to throughout the store and our outside spaces.
- Please regularly use hand sanitiser located in and around the garden centre.
- Please only shop with members of your own household (or support bubble).
- We kindly ask customers to avoid handling products whilst browsing.
- A limited number of customers will be allowed in the store on a one in one out basis.
- Please expect queuing to enter the store at peak times.
- We encourage contactless device payments.
- Where possible please use your own bags.
- We kindly ask that customers do not visit if feeling unwell.
- We will continue to run our home delivery service Monday to Friday.

We thank you for your understanding, support and loyalty during these difficult times.